



Return Material Authorization Form

For North America and Canada

Thank you for choosing Protimeter for your moisture measurement equipment needs. We provide a two year limited warranty that covers manufacturer's defects in the warranty period *. If your unit has failed, the Protimeter replacement program provides you with a brand new instrument per the latest specifications. Simply complete the RMA Form and email a copy to stmarysc@amphenol-sensors.com or fax to 814-781-7969 to receive your RMA label. Be sure to attach a copy of the RMA Label to the outside of your shipping container and include a copy of the completed RMA form with your return in order to avoid any delay's in processing your request.

Today's Date: _____ Company Name: _____
Contact Person: _____ Email: _____
Phone: _____ Cell: _____ Fax: _____

Billing Address

Address _____
City _____ State _____ Zip Code _____

Shipping Address (If different from Billing Address, Please no PO Boxes)

Address _____
City _____ State _____ Zip Code _____
Preferred Shipping Method _____ Freight Account Number _____

(Note: Shipping costs when returning instruments to Amphenol Advanced Sensors are paid for by you [customer]. For Warranty returns shipping costs when sending new instruments to you [customer] are paid for by Amphenol Advanced Sensors. All shipping costs are paid for by you [customer]. These terms apply unless otherwise noted by Amphenol Advanced Sensors)

Has the returned product been exposed to hazardous or contaminated substances? _____ What Hazardous or contaminated substance has it been exposed to? _____ Has the product been decontaminated? _____

Please attach and send a copy of the Material Safety Data Sheet (MSDS) with any necessary precaution for safe handling along with your RMA Request

List Product

Model: _____ Serial #: _____
Briefly Describe Problem: _____
Date of Original Purchase _____ (If under warranty, include copy of original invoice)
Replacement cost (If outside of warranty, use the US Part # & Pricing Table) _____

Model: _____ Serial #: _____
Briefly Describe Problem: _____
Date of Original Purchase _____ (If under warranty, include copy of original invoice)
Replacement cost (If outside of warranty, use the US Part # & Pricing Table) _____

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Date of Original Purchase _____ (If under warranty, include copy of original invoice)
Replacement cost (If outside of warranty, use the US Part # & Pricing Table) _____

Payment Information

Please attach a copy of your purchase order or credit card info.

PLEASE ADDRESS POs TO AMPHENOL THERMOMETRICS, INC
967 Windfall Road
St. Marys, PA 15857

Payment Type _____

Do you want Customer Care to contact you for your credit card info: _____

Credit Card Number _____

Expiration Date _____

Name on the Card _____

A copy of the completed RMA form must be emailed to
stmarysc@amphenol-sensors.com or Fax to 814-781-7969 .

For an additional 3 months warranty (a total of 27 months), please
register your meter at: www.registeryourmeter.com

Protimeter Product US Part # and Pricing Table

WARRANTY REPLACEMENTS = No Charge

NON-WARRANTY REPLACEMENTS = See Table Below

			USD
PRODUCT DESCRIPTION	REPLACEMENT PRODUCT DESCRIPTION	PART NUMBER/MODEL #	Replace
MMS Plus	MMS2	POL8800	\$699.00
MMS2	MMS2	POL8800	\$699.00
SurveyMaster	"New" SurveyMaster	POL5365	\$395.00
"New" SurveyMaster	"New" SurveyMaster	POL5365	\$395.00
Mini	Mini	POL2000	\$139.00
Digital Mini	Digital Mini	POL5702	\$145.00
Aquant	Aquant	POL5765	\$268.00
TimberMaster	TimberMaster	POL5601	\$220.00
Psychone	"New" HygroMaster 2	POL7750	\$365.00
HygroMaster	"New" HygroMaster 2	POL7750	\$365.00
Hygrohawk	"New" HygroMaster 2	POL7750	\$365.00
Hygrostick	Hygrostick	POL4750	\$95.00
Quickstick	Quickstick	POL8750	\$110.00
Quickstick (Short)	Quickstick (Short)	POL8751	\$95.00
Mini Hygrostick pack of 5	Mini Hygrostick pack of 5	BLD4755-5	\$240.00
3 Point NIST Cert	3 Point NIST Cert	BLDCERT	\$75.00

Additional Products that can be added to your return

PRODUCT DESCRIPTION	PART NUMBER/MODEL #	Price
Replacement Pin Needles 1" (20 pack)	BLD0500	\$ 30.00
Needle Nut (Ferrule) 2 Pack	BLD0501	\$ 4.00
Replacement Hammer Probe Base	BLD5055-BA	\$ 90.00
Replacement Hammer Probe Cable	BLD5055-CA	\$ 39.00
Calcheck Device (for pin-type meter)	BLD5086	\$ 7.00
Heavy Duty two pin moisture probe & lead	BLD5060	\$ 58.00

*Ask your customer care contact about any additional replacement parts and pricing

Warranty Guidelines

Warranty covers only manufacturing defects within the warranty period. It does not cover wearing parts or accessories.

Protimeter Products

Product Line	Product	Warranty Period months	Date code
Protimeter	All Hand Held Moisture Meters and Hygrometers	24	Y
Protimeter	Accessories	12	N

For all warranty returns where Date Code = Y in the relevant table, please provide date code on form where stated. When Date Code = N, please provide serial number. If you are unable to locate this information, please attach proof of purchase to the RMA request.